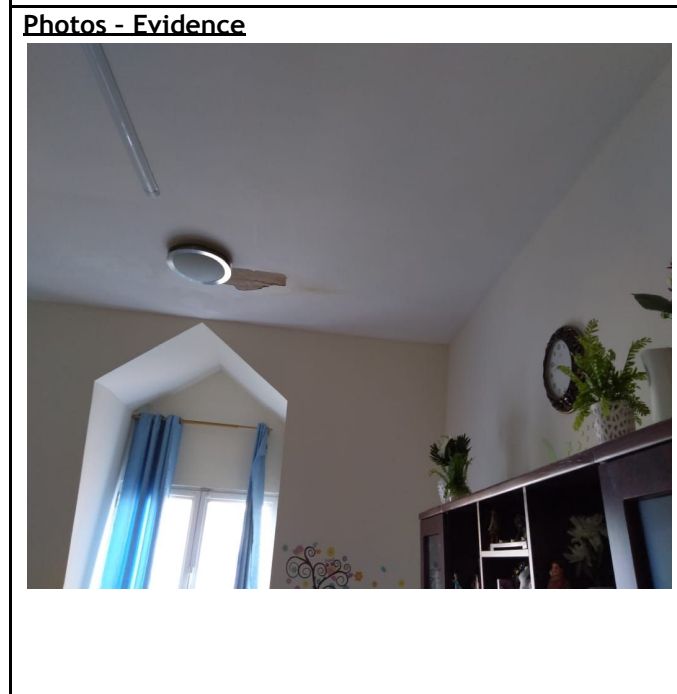
 Al Shirawi FM Experience the difference...	AL SHIRAWI FACILITIES MANAGEMENT
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INCIDENT REPORT

Incident Title	Waterproofing issue due to heavy rainfall on 11.01.2020		Date	12.01.2020	Incident No: WR3880074
			Time	HRS	
Site location information	DGB:78 apartment no.403				
Building system <small>(Highlight the category in red)</small>	Electrical	AC	CIVIL	S. System (Fire Fighting)	Others
Impact on Client's operation	<i>Apartment Property damaged: Wall & ceiling paint damaged</i>				

DESCRIPTION OF THE INCIDENT

During heavy rainfall on 11.01.2020 at midnight, the complaint has been registered in the EAM system from DGOA Building no.78 from apartment 403 on 11.01.2020, furthermore, ASFM immediately assigned a team for further investigation on 12.01.2020 and they found that the water leakage happened due to a waterproofing issue from the rooftop.



INTERIM CORRECTIVE ACTION

Initiated by: Al Shirawi FM **Date of Implementation:** 12.01.2020

Root cause(s) of the problem: Waterproof issue from the rooftop

Proposed corrective action: Team has been verified, it is due to rooftop waterproofing issue and the picture has been taken for further reference, at the same time team carried out minor activities to handle a temporary solution.

Implemented date: 12.01.2019 **Status:** In progress

Reported by: Biku

Validated by:
Abdul Sarang